



METICULOUS
General Insurance

Together we will



2023

COMPANY PROFILE

A graphic consisting of three overlapping circles. The left and right circles are black with a white question mark inside. The middle circle is red with a white question mark inside. Below the circles, the words "Who", "Are", and "We" are written in a black, sans-serif font. The word "Are" is in red, matching the middle circle. The entire graphic is enclosed in a thin black rounded rectangular border.

Who Are We

We are one of the top 10 insurers in Tanzania, embracing Professionalism, Customer Centricity and continuous Learning with a consistent growth over time.

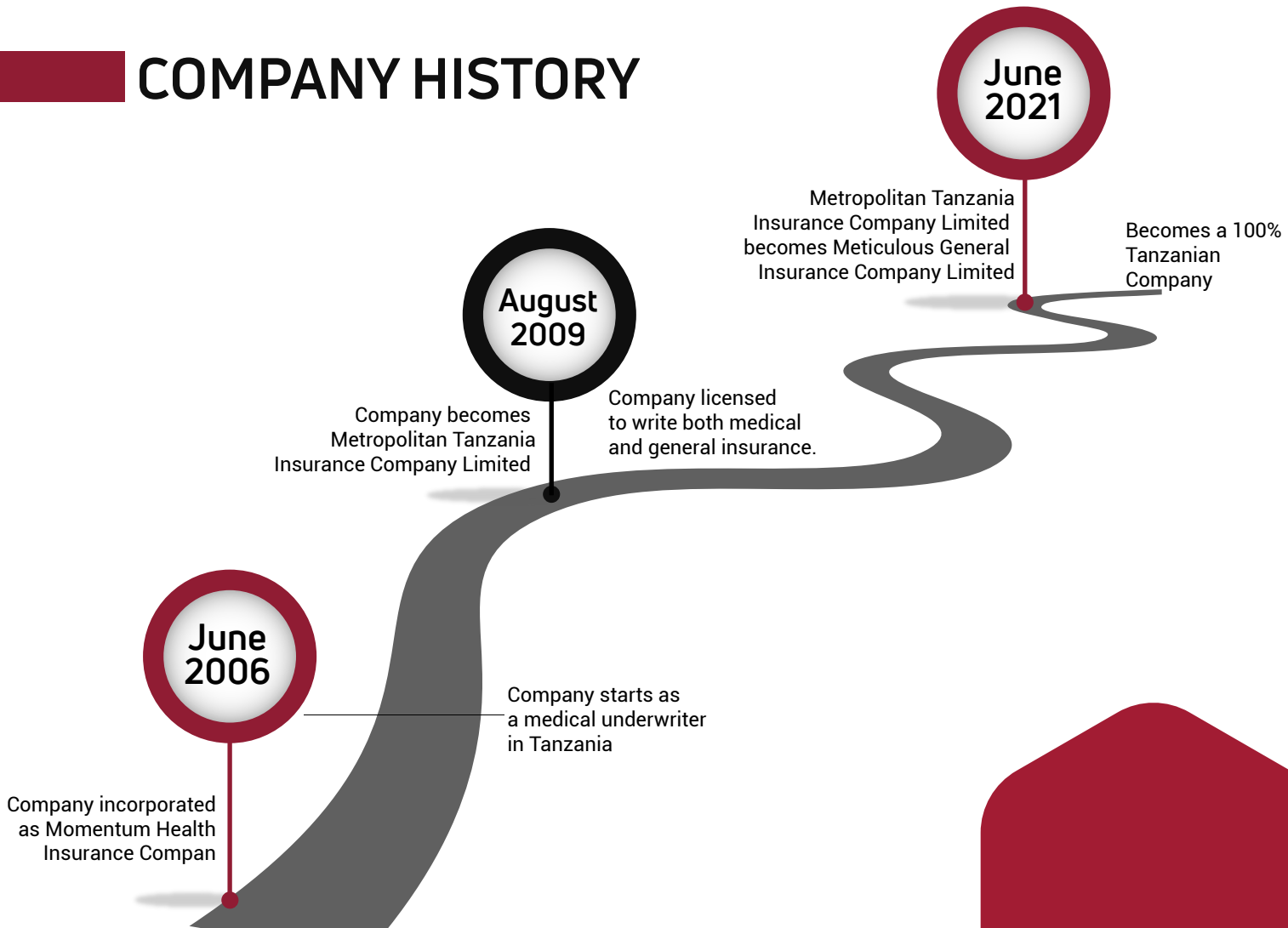
COMPANY HISTORY

Meticulous General Insurance Company Limited carries a rich legacy

Meticulous General Insurance (MET Insurance) is the new name for Metropolitan Tanzania Insurance Company Limited. Metropolitan has been operating in Tanzania since 2006, Metropolitan Tanzania was part of the Momentum Metropolitan Holdings (MMH) which is one of the largest insurers in Africa and listed on the Johannesburg Stock Exchange.

However, MMH took a strategic decision to exit from several African countries to focus on certain core areas. The local shareholders of Metropolitan Tanzania bought over the South African interests and thus was born Meticulous General Insurance Company Limited on June 2021.

COMPANY HISTORY



Mission

To be the preferred Insurer, providing service that stakeholders find Professional and Innovative

1

Vision

We are a customer centric Team embracing integrity and continuously learning

2

Value

A culture that is grounded in the values of Accountability, Excellence, Integrity, Diversity, Innovation and Teamwork.

3

Our Reinsurers

Reinsurer

Continental Re (Leader)

GIC Re

PTA Re (Zep Re)

East Africa Re

Africa Reinsurance Corporation

Tanzania Reinsurance Corporation

Rating

A, Excellent (AM Best Rating)

B++ Good (AM Best Rating)

A, Excellent (AM Best Rating)

B Good (AM Best Rating)

A (GCR, South Africa)

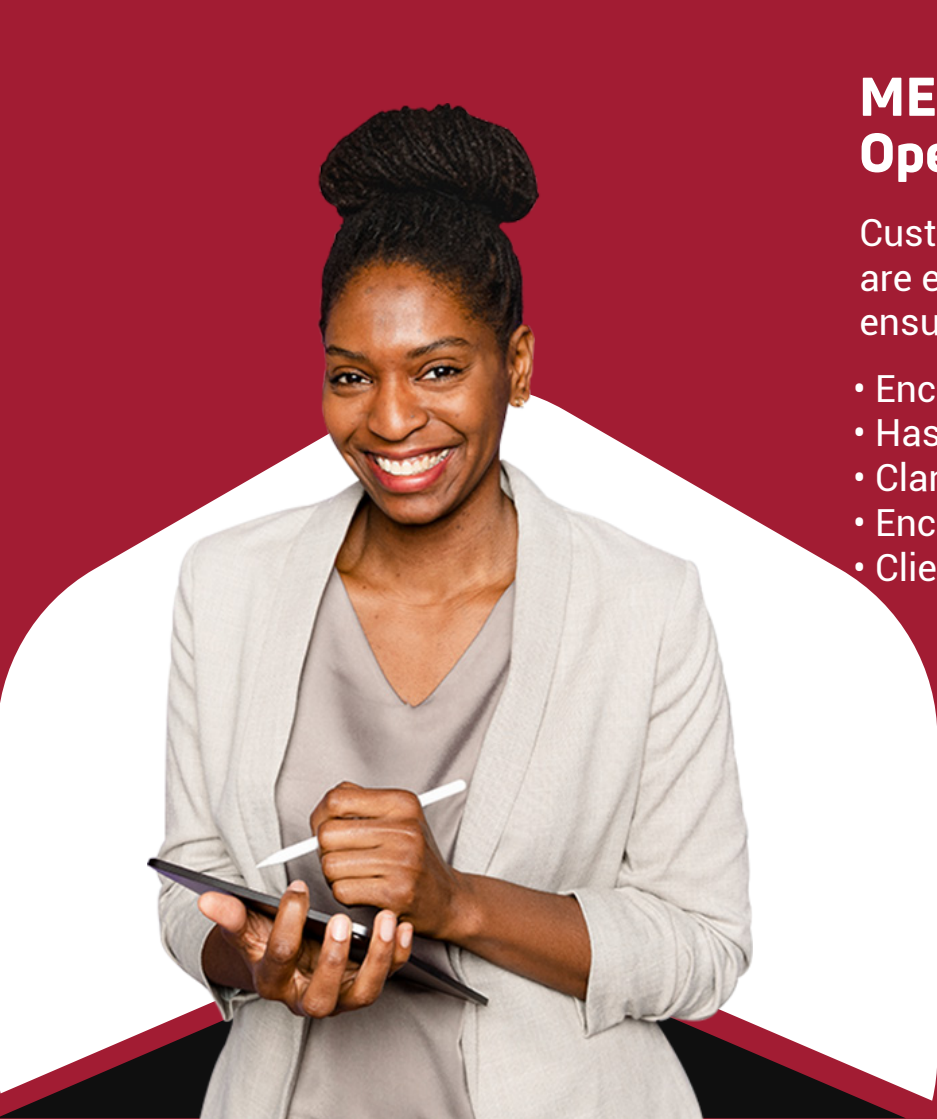
B+ Good (AM Best Rating)

MET Insurance's Operating Structure

Meticulous General Insurance Company Limited has built an operating model and structure that supports its strategic focus on client-centricity, empowerment, and accountability.

The operating model and structure underpins MET Insurance's defined purpose to enhance the lifetime financial wellness of people, their communities and their businesses.

The model and structure organizes MET Insurance's activities around clients. It separates the activities into segment businesses; a products and solutions business; and client engagement solutions.



MET Insurance's Operating Structure

Customer Centric Model Core principles are embedded to guide our thinking and ensure that our operating model:

- Encourages Growth
- Has a real and practical client focus
- Clarifies roles and responsibilities
- Encourages accountability
- Client Engagement Solutions

Client Engagement Solutions

Encourages accountability

Encourages Growth

Clarifies roles and responsibilities

Has a real and practical client focus



Customer Centric Model

Our Strengths

Strong Technical Capacity

We have a well qualified and professional team supported by our reinsurers and other external sources.

1

Financial Security

Company is well capitalized and strong balance sheet supported by superior reinsurance program

2

Well Motivated Team

We have one of the most motivated and young team in the industry. Eager to serve our customers.

3

Specialist Insurer

We specialize in new areas of insurance like Financial and Credit Guarantee, Cyber Crime Liability, Mining Rehabilitation Bonds, etc

4

Wide Distribution Network

We work with Agents, Brokers and Banks.

We have offices in Arusha and Mwanza.

5

Industry Leadership

We are a leading industry player with significant say in the market.

6

OUR POLICIES

Standard Policies

- ◇◇ Motor Insurance
- ◇◇ Burglary Insurance
- ◇◇ Money Insurance
- ◇◇ Marine Insurance
- ◇◇ Fire and Allied Perils Insurance
- ◇◇ Engineering Insurances
- ◇◇ Industrial All Risks
- ◇◇ Contractors All Risks
- ◇◇ Bonds Insurance
- ◇◇ Fidelity Guarantee Insurance
- ◇◇ Goods in Transit Insurance

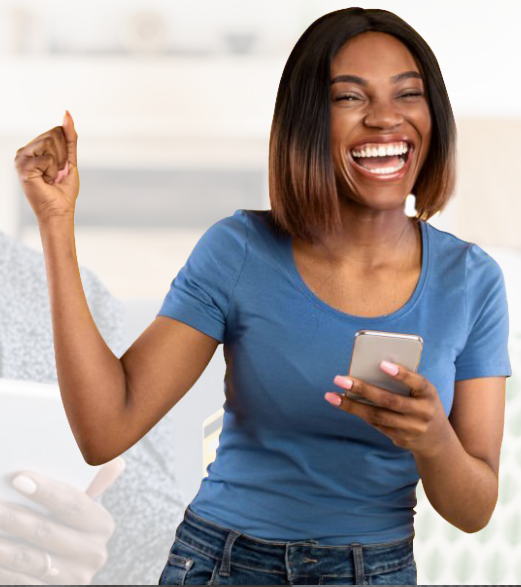
Specialized Policies

- ◇◇ Buildings Combined
- ◇◇ Bankers Blanket Bond
- ◇◇ Deterioration of Stocks Insurance
- ◇◇ Aviation Insurance
- ◇◇ Airport Liability Insurance
- ◇◇ Trade Credit Insurance
- ◇◇ Cyber Liability Insurance
- ◇◇ Mining Rehabilitation Bonds
- ◇◇ Financial Guarantee Insurance
- ◇◇ Professional Indemnity Insurance
- ◇◇ Directors and Officers Liability Insurance

GET INSURED ONLINE TODAY

- ◇ Select **METICULOUS**
- ◇ Select the insurance you need
- ◇ Compare and select the best suited quote for You
- ◇ Pay using multiple options
- ◇ Enjoy the benefits.

www.bimasokoni.co.tz



KATA BIMA NASI MTANDAONI



1 Tembelea
www.bimasokoni.co.tz

3 Chagua Bima unayohitaji

5 Lipia kwa kupitia mitandao ya simu tofauti tofauti

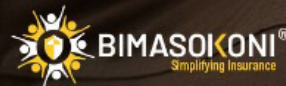
2 Chagua METICULOUS

4 Linganisha na Chagua Bima inayokufaa zaidi

6 Furahia huduma



Popote, Muda Wowote!





Capacity Building

Learning as a discipline

Meticulous General Insurance is one of the few companies in the country which lays a great emphasis on learning and development of the staff.

Regular training is provided to all the staff members, and they are encouraged to appear for professional examinations with assistance from the Company.

The Company believes in capacity building and takes great pride in the local talent and skills.

Meet Our Team

Name

Designation

Suresh Kumar

Chief Executive Officer

Emile Brown

General Manager - Operations

Ramadhan Abdallah

Marketing Manager

Jamila Said

Claims Manager

Mohamed Hirji

Chief Accountant

Stella Tupa

Deputy Underwriting Manager

Alice Lisso

Assistant Manager - Financial Lines

Juma Mbega

Agency Manager

Iddi Mbogo

Branch Manager - Arusha

Henry Mgala

Legal Counsel and Company Secretary

Victor Calistus

Senior Marketing Officer



SOME OF OUR CLIENTS



Nas Tyre Services Ltd.



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METICULOUS
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Together we will

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